

Exchange Policy

Tae'dels Candles Exchange Policy

To request an exchange, please contact us at taedels.info@taedelscandles.com.

A member of our team will respond within one business day with the exchange request form and detailed instructions on how to proceed.

- If you are not completely satisfied with your purchase, we're happy to offer an exchange.

To initiate an exchange, please contact us at taedels.info@taedelscandles.com within 7 days of receiving your order.

- You will receive a response within one business day with the exchange form and further instructions.

- Items must be returned in their original, unused condition and packaging to qualify for an exchange.

- Customers are responsible for return shipping costs unless the exchange is due to an error on our part or a damaged item.

- We do not offer exchanges for used candles, clearance items, or gift cards.

- Once your return is received and approved, we will ship the replacement item within 3 business days.